



**SRI VENKATESWARA VETERINARY UNIVERSITY
ADMIN. OFFICE, Dr. YSR BHAVAN, TIRUPATI – 517 502**

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Memo.No.3438-3/Acad.II/2023

Dated: 02/09/2023

Computer No.448005

Sub:-	SVVU, Tirupati - UGC, New Delhi - University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 - Appointment of Ombudsperson at University level - Regarding.
Ref:-	1 D.No.F-1-13/2022(CPP_II) dated:12.04.2023 of Secretary, UGC, New Delhi.
	2 UGC(Redressal of Grievances of Students) Regulations,2023.

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As per the reference 1st cited UGC has communicated the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023 vide reference 2nd cited to formulate a simplified and effective mechanism for students grievance redressal. In this regard UGC has also informed to appoint a ombudsperson at University level for redressal of grievances of students referred to University.

In this regard Dr.I.Sankara Reddy, Retired Professor and Ex-Associate Dean of College of Dairy Technology, Tirupati is appointed as Ombudsperson of Sri Venkateswara Veterinary University, Tirupati for a period of three years or until he attains the age of 70 years whichever is earlier from the date of assuming office and shall be eligible for re-appointment for another one term.

For conducting the hearings, the ombudsperson shall be paid sitting fee. The ombudsperson shall be allowed compensation in the form of a fee Rs.2,250/- (Rupees Two thousand two hundred and fifty only) per sitting with maximum upper limit as Rs.45,000/- (Rupees Forty five thousands only) per month. The sitting means per day functioning, irrespective of number of cases handled and its duration in terms of working hours. The frequency of sitting by ombudsperson shall be need based and cannot be fixed. The ombudsperson will be paid TA/DA at rates admissible to Class-I Officers of the State Government.

The above expenditure of honorarium and TA & DA for Ombudsperson of SVVU appointed for students Grievances Redressal Committee (SGRS) shall be met from the Head of Account "150500- Direct Receipts - 1005 - Miscellaneous".

The sitting of ombudsperson is need based and ombudsperson will be called as and when the complaints are received from the Colleges. The sitting charges will be submitted after the ombudsperson is called for sitting. As and

when the bills are received, the same will be submitted for sanction.

**A Ravi
REGISTRAR**

To

Dr.I.Sankara Reddy, Retired Professor and Ex-Associate Dean of College of Dairy Technology, Tirupati, Door No.7-111, Padmavathi Puram, Tiruchanoor Main Road,

Tirupati-517503.

All the Associate Deans of College of Veterinary Science, Tirupati/Gannavaram/Proddatur/Garividi.

The Associate Dean, College of Dairy Technology, Tirupati.

Copy to all University Officers, SVVU, Tirupati.

Signed by A Ravi

Date: 02-09-2023 14:50:12

Reason: Approved